

Alabama Energy Efficiency Appliance Rebate FAQ for Consumers

When does the Alabama Energy Efficiency Appliance Rebate program begin?

The program is scheduled to begin April 19 and end May 9. If rebate applications exceed the available funds, rebates could be terminated earlier than May 9.

What appliance types are eligible for rebates and what are the rebate amounts?

Energy Star-rated room air conditioners, freezers, dishwashers, clothes washers and refrigerators are eligible for rebates. The rebate amounts are:

- Room air conditioners - \$25
- Freezers - \$50
- Dishwashers - \$75
- Clothes washers - \$100
- Refrigerators - \$150

I need a new appliance now. Can I purchase it before April 19 and still claim the rebate?

No, only qualified appliances purchased from retailers April 19-May 9 will be eligible for rebates. Rebates will not be given for appliances purchased prior to April 19.

If I purchase a qualified appliance during the rebate period, how do I claim a rebate?

As the rebate program draws near, the state will establish a Web site where the customer can fill out and print the rebate form. The customer will then mail the printed form along with the purchase receipt to the address given.

What if I don't have internet access?

For customers with no internet access, a toll free number will be provided through which they can apply for their rebate. A live Customer Service Representative (CSR) will take their information over the phone. The CSR will then mail the completed form to the customer so the customer can mail the required application and proof of purchase to the proper address. After filling out the application, rebate dollars are "reserved" for 30 days.

Can I fill out the application for my rebate before I purchase the appliance?

Consumers will be able to reserve their rebates online up to 15 days prior to purchase but rebates will not be processed until purchase validation is received by mail.

May I claim more than one rebate?

Rebates are limited to one rebate per appliance type and no more than two rebates per household.

How old do I have to be to claim a rebate?

The program is open to Alabamians age 18 and older.

Do I have to recycle my old appliance to qualify for a rebate?

Only purchases that replace an existing appliance are eligible for a rebate. Recycling is encouraged, but not required to receive a rebate.

I am a landlord. May I receive a rebate if I purchase a qualified appliance for my rental property?

Federal rules require the program to provide rebates to "residential consumers." A landlord purchasing appliances for his or her properties is purchasing products not as a residential consumer, but as a commercial or business consumer.

How much money is available for rebates in Alabama?

A total of about \$4 million will be available for the rebates which are funded by the U.S. Department of Energy as part of the American Reinvestment and Recovery Act of 2009. The Energy Division of the Alabama Department of Economic and Community Affairs is administering the rebate program in Alabama through a contract with Helgeson Enterprises.

How will I know if there is still money available when I apply for my rebate?

Both the website and the toll free number will indicate the amount of rebate funds remaining.

What is Energy Star?

Energy Star is a joint program of the U.S. Environmental Protection Agency and the U.S. Department of Energy that helps consumers save money and protect the environment through energy efficient products and practices. All appliances and products with the Energy Star label meet strict energy efficiency guidelines set by the EPA and the DOE.